



NOVA Chemicals (Canada) Ltd
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Corunna, Ontario Canada N0N 1G0
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September 7, 2011

Dear Neighbour:

I would like to take this opportunity to update you on the upcoming scheduled turnarounds taking place at our eastern manufacturing facilities: Corunna, Moore and St. Clair sites.

On September 14, 2011, a 45-day scheduled maintenance turnaround will begin at NOVA Chemicals' Corunna Site, 785 Petrolia Line, Corunna. During this period, both Moore and St. Clair sites will also be engaged in unit outage activities. The major turnaround activities include an overhaul of critical equipment; inspection, cleaning and repair of vessels; piping repairs; electrical system repairs; and capital improvements.

In addition to the maintenance work, investments will be made to install tie-ins in preparation for the Corunna Cracker Conversion. This project will enable the Corunna facility to process larger volumes of ethane feed. Installation of the tie-ins this year is expected to eliminate the need for an additional shut down to complete the project.

Flaring will be visible from our plant sites as we safely shut down the process units during the second week of September and again during the startup phase, currently scheduled for the last week of October. The Ministry of the Environment has been notified of these events.

Turnarounds are a very important aspect of our operations that allow us to inspect, clean and replace equipment to ensure continuous improvement and ongoing safe and reliable operations. In line with our steadfast commitment to safe work practices, environmental compliance and Responsible Care, site activities have been planned to minimize community impact.

Turnarounds as such also provide significant economic benefits to the area through increased spending on materials, equipment and additional labour. The required work will be completed by NOVA Chemicals personnel and contractors. At peak, we expect approximately 900 contractors will be on-site. During this period you may notice additional activity at the plant sites. Please be mindful of the increased traffic flow in the vicinity and drive carefully.

This is an exciting time for NOVA Chemicals' eastern operations. The work and significant investment that we are embarking upon is a testament to the confidence we have in our people and the commitment we have to our community.

If you have questions about these upcoming activities, please call 519-481-2867 during normal business hours. Alternatively you may call 519-862-2911 (24 hour coverage). For more business and environmental information, please visit our website: http://www.novachemicals.com/SarniaLambton/sarnia_news.cfm.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Tom Thompson', written over a horizontal line.

Tom Thompson
Regional Manufacturing Director

